



## Re: Sleep Doc Direct Policy Regarding Shipping Fees and Deposit.

Background: Insurance unfortunately doesn't cover the shipping costs for medical supplies. By supporting the shipping expenses, you gain the convenience of conducting tests at your preferred time and place, eliminating the need for extra visits to the doctor's office or the sleep lab. This allows for a more personalized and flexible healthcare experience. Additionally, by bypassing these visits, you not only enjoy convenience but also save on potential expenses related to travel, time, and additional healthcare costs. Your understanding and assistance in covering these shipping fees are greatly appreciated in enabling this convenient and tailored approach to your care.

This policy will be in effect for shipping orders on new orders placed 1/1/24 or later.

### Deposit

\$50 is collected from the patient's credit card on file before creating their shipping label. This deposit is credited towards out-of-pocket costs after insurance is billed for services and is also applied to any currently or ongoing balances. The remainder can be refunded to the patient.

### Shipping charges.

Shipping charges are non-refundable once shipped.

Wired test: \$19.95.

Wireless test: \$5.95.

Shipping labels will be created once the above fees have been paid.